MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOR

L T P C 3 0 0 3

UNIT I INTRODUCTION TO MANAGEMENT

9 Hours

Management: Nature and purpose- Science or an art- Role of managers- Patterns of management analysis - Evolution of management thoughts - System approach to operational management- Social responsibility of managers- Ethics in management.

UNIT II PLANNING, ORGANIZING, DIRECTING AND CONTROLLING

Planning - Steps in Planning Process - Forecasting and types of Planning - Management by Objectives (MBO) -Decision Making Techniques. Organizing-Organizational Structure/ Design -Line and Staff Authority and Responsibility Relationships - Delegation of Authority and Decentralization-Motivation-Process of Controlling and types of control.

UNIT III INDIVIDUAL BEHAVIOR

9 Hours

Meaning of Organizational behavior, contributing disciplines, importance of organizational behavior, Perception and Learning - Personality - Attitude.

UNIT IV GROUP BEHAVIOR

9 Hours

Groups, Stages of Group Development, Group Cohesiveness, Difference between groups and teams -Types of teams, Leadership-Styles, Approaches.

UNIT V ORGANIZATIONAL CHANGE AND DEVELOPMENT

9 Hours

Organizational Change Process and Organizational Development-Organizational Climate and Culture, Conflict: Stages of conflict and Management of conflict.

Total: 45 Hour

Employability/ Enmanneum Lip

COURSE OUTCOMES:

After completion of the course, Student will be able to

- 1. Demonstrate the different roles of managers normally exhibited in an organization.
- 2. Interpret the planning process and decision making techniques for effective management.
- Discover the major personality attributes involved in individual behavior using Big five personality model.
- 4. Illustrate the stages of group development using Tuckman's model
- 5. Use various techniques in managing conflict in organization.

REFERENCES

- 1. Harold Koontz and Heinz Weihrich, Essentials of management: An International, Innovation & Leadership, 11th edition, McGraw-Hill Education, 2020.
- Andrew J. Dubrin, Essentials of Management, Wesser Press, 10thedition, 2016.
- 3. Samuel C. Certo and Tervis Certo, Modern management: concepts and skills, Pearson education, 13th edition, 2013
- 4. Stephen P. Robbins, David A.De Cenzo and Mary Coulter, Fundamentals of management, Prentice Hall of India, 2012.
- 5. Stephen P. Robins, Timothy A. Judge, Neharika Vohra, Organizational Behavior, Pearson Education, 18th
- 6.K. Aswathappa and G. Sudarsana Reddy, Organizational Behavior, 1st edition, Himalaya Publishing House,
- 7. Kavitha Singh, Organizational Behavior, Pearson, 2012.
- 8. Fred Luthans, Organizational Behavior, Mc Graw Hill, 12th edition, 2011.
- 9. Tripathi, Reddy, Principles of Management, Mc Graw Hill, 4th edition, 2011.

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2002BA102

STATISTICS FOR MANAGEMENT

UNIT I INTRODUCTION

Statistics - Definition, Types. Types of variables - Organizing data - Descriptive Measures. Basic definitions and rules for probability, conditional probability independence of events, Baye"s theorem, and random variables, Probability distributions: Binomial, Poisson, Uniform and Normal distributions.

SAMPLING DISTRIBUTION AND ESTIMATION **UNIT II**

12 Hours

Introduction to sampling distributions, sampling distribution of mean and proportion, application of central limit theorem, sampling techniques. Estimation: Point and Interval estimates for population parameters of large sample and small samples, determining the sample size.

TESTING OF HYPOTHESIS - PARAMETRIC TESTS

12 Hours

Hypothesis testing: one sample and two sample tests for means and proportions of large samples (z-test), one sample and two sample tests for means of small samples (t-test), F-test for two sample standard deviations. ANOVA one and two way.

NON-PARAMETRIC TESTS

Chi-square test for single sample standard deviation. Chi-square tests for independence of attributes and goodness of fit. Sign test for paired data. Rank sum test. Kolmogorov-Smirnov - test for goodness of fit, comparing two populations. Mann - Whitney U test and Kruskal Wallis test. One sample run test, rank correlation.

CORRELATION, REGRESSION AND TIME SERIES ANALYSIS **UNIT V**

Correlation analysis, estimation of regression line. Time series analysis: Variations in time series, trend analysis, cyclical variations, seasonal variations and irregular variations, forecasting errors.

Employability Entreprenam Ly

COURSE OUTCOMES:

After completion of the course, Student will be able to 9

- 1. Relate the collected information using descriptive and inferential statistics to interpret the collected data.
- 2. Apply the sampling theory in accounting and auditing from business point of view.
- 3. Use univariate and bivariate statistical tools for analysis of collected data.
- 4. Apply non-parametric test for drawing meaningful conclusions.
- 5. Apply correlation and simulation techniques for business decision making.

REFERENCES:

- 1. Anderson D.R., Sweeney D.J. and Williams T.A., Statistics for business and economics, 13th edition, Cengage Publication 2019.
- 2. Ken Black, Applied Business Statistics, 7th Edition, Wiley India Edition, 2012.
- 3. Aczel A.D. and Sounderpandian J., "Complete Business Statistics", 6th edition, Tata McGraw - Hill Publishing Company Ltd., New Delhi, 2012.
- 4. N. D. Vohra, Business Statistics, Tata McGraw Hill, 2012.
- 5. Richard I. Levin, David S. Rubin, Statistics for Management, Pearson Education, 7th Edition, Pearson, 2011.
- Anand Sharma, Statistics for Management, HPH, 2nd Edition, 2008
- 7. Srivatsava TN and Shailaja Rego, Statistics for Management, Tata McGraw Hill, 2008.

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2002BA103

MANAGERIAL ECONOMICS

C 3

UNIT I INTRODUCTION

9 Hours

The themes of economics - Three fundamental economic problems - society"s capability - Production possibility frontiers (PPF) - economic growth & stability - Micro economics and Macro economics - the role of markets and government - Positive Vs negative externalities.

CONSUMER & PRODUCER BEHAVIOR – MICRO ECONOMICS 9 Hours UNIT II Market - Demand and Supply - Determinants - Market equilibrium - elasticity of demand and supply consumer behavior - Approaches to consumer behavior - Production - Short-run and long-run Production Function - Returns to scale - economies Vs diseconomies of scale - Analysis of cost -Relation between Production and cost function.

PRODUCT AND FACTOR MARKET UNIT III

9 Hours

Product market - perfect and imperfect market - different market structures - Firm"s equilibrium and supply - Market efficiency - Economic costs of imperfect competition - factor market - Land, Labor and capital - Demand and supply-Determination of factor price-Interaction of factor & product market-General equilibrium and efficiency of competitive markets

PERFORMANCE OF AN ECONOMY – MACRO ECONOMICS UNIT IV Overview of Macro economics - objectives and instruments- Circular flow of macro economic activity -Aggregate demand and supply - Macroeconomic equilibrium- National income determination- Business

cycle and aggregate demand -Multiplier effect- Fiscal policy in theory

45 Hours

AGGREGATE SUPPLY AND THE ROLE OF MONEY 9 Hours **UNIT V** Short-run and Long-run supply curve - Unemployment and its impact - Okun"s law - Inflation and the impact - reasons for inflation - Demand Vs Supply factors -Inflation Vs Unemployment tradeoff -Phillips curve -short-run and long-run - Money market- Demand and supply of money - money market equilibrium and national income - the role of monetary policy.

Employability | Entrepreneur Liptal:

COURSE OUTCOMES:

After completion of the course, Student will be able to

- 1. Analyze the economic environment for creating a favorable impact on business entities.
- 2. Make use of the economical concepts in day to day running of business.
- 3. Utilize the economic knowledge gained for developing strategies.
- Measure the circular flow of macroeconomic activity.
- 5. Apply the role of money, its causes and consequences in the economic situation.

REFERENCES:

- 1. Paul A. Samuelson, William D. Nordhaus, Sudip Chaudhuri and Anindya Sen, Economics, 20thedition, Tata McGraw Hill, New Delhi,2018
- 2. Richard Lipsey and Alec Chrystal, Economics, 12th edition, Oxford, University Press, New Delhi, 2015.
- 3. Karl E. Case and Ray C. fair, Principles of Economics, 12th edition, Pearson, Education Asia, New Delhi, 2017.
- 4. William Boyes and Michael Melvin, Economics, Biztantra, 2016
- John Sloman, Economics, 9th Edition, PHI,2015
- 6. D N Dwivedi, Managerial Economics, Vikas Publishing House, 8th edition, 2015
- 7. Managerial Economics, Dr. Rajeev Jadhav, Dr. Abhijit Gajghate, Sai Jyothi Publication, 2013
- 8. Mankiw, Economics Principles and Applications, 11th India Edition, Cengage learning, 2011

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ACCOUNTING FOR DECISION MAKING

FINANCIAL ACCOUNTING UNIT I

Introduction to International Financial Reporting Standards- Financial, Cost and Management Accounting-Generally accepted accounting principles, Conventions and Concepts-Double entry System-Preparation of Journal, Ledger, Trial balance-Preparation of Final Accounts: Trading, Profit and Loss Account and Balance Sheet - Reading the financial statements

ANALYSIS OF FINANCIAL STATEMENTS **UNIT II**

12 Hours

Financial ratio analysis and interpretations-funds flow statement analysis and cash flow (as per Accounting Standard 3) -comparative statements, common size statements-financial statements using real time data.

COST ACCOUNTING **UNIT III**

Cost Accounts - Classification of costs - Job cost sheet - Job order costing - Process costing - (excluding Interdepartmental Transfers and equivalent production) - Joint and By Product Costing - Introduction to concepts of Activity Based Costing, Target Costing.

UNIT IV MARGINAL COSTING

12 Hours

Marginal Costing and profit planning - Cost, Volume, Profit Analysis - Break Even Analysis - Decision making problems -Make or Buy decisions -Determination of sales mix - Exploring new markets - Add or drop products -Expand or contract.

BUDGETING AND VARIANCE ANALYSIS

Budgetary Control - Sales, Production, Cash flow, fixed and flexible budget - Standard costing and Variance Analysis - Overhead costing - Accounting standards and accounting disclosure practices in India.

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COURSE OUTCOMES:

After completion of the course, Student will be able to

- Capable of analyzing and interpretation of income statement and Balance sheet.
- Ability to apply appropriate financial analysis tool to make effective financial 2.
- Discuss the various effective cost techniques involved in organization 3.
- Describe the concept of breakeven analysis in business
- Capable of applying budgetary control and variance analysis as a controlling technique.

REFERENCES:

- 1. M.Y.Khan & P.K.Jain, Management Accounting-Text, Problems and Cases, 7th Ed., Mc Graw Hill,
- 2. M.Y.Khan & P.K.Jain, Financial Management -Text, Problems and Cases, 8th Ed., Mc Graw Hill, 2018
- 3. R.Narayanaswamy, Financial Accounting A managerial perspective, PHI Learning, New Delhi, 2011.
- 4. Horngren, Surdem, Stratton, Burgstahler, Schatzberg, Introduction to Management Accounting, PHI Learning, 2011.
- 5. Jan Williams, Financial and Managerial Accounting The basis for business Decisions, 15th edition, Tata McGraw Hill Publishers, 2010.
- 6. Singhvi Bodhanwala, Management Accounting -Text and cases, PHI Learning, 2009.
- 7. M.P.Pandikumar, Management Accounting, Excel Books India, 2009
- 8. Ashish K. Battacharya, Introduction to Financial Statement Analysis, Elsevier, 2009
- 9. S.N.Maheswari & S.K.Maheshwari, An Introduction to Accountancy, Vikas Publishing House Pvt. Ltd., New Delhi, 2007
- 10. Harrison & Horngren, Financial Accounting, 4th Edition, Prentice hall, 2001

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2002BA105

LEGAL ASPECTS OF BUSINESS

UNIT I COMMERCIAL LAW THE INDIAN CONTRACT ACT 1872

Definition of contract, essential elements and types of a contract, breach of contract and its remedies, Quasi contracts - Contract of Agency: Nature of agency, Creation and types of agents, Authority and liability of Agent and principal: Rights and duties of principal and agents, termination of agency.

THE SALE OF GOODS ACT 1930

Essentials of sale of goods contract, Documents of title, risk of loss, Guarantees and Warranties, performance of sales contract, conditional sales and rights of an unpaid seller - Negotiable Instruments Act 1881: Nature and requisites of negotiable instruments. Types of negotiable instruments, liability of parties, holder in due course, special rules for Cheque and drafts, discharge of negotiable instruments.

UNIT II COMPANY LAW AND COMPETITION ACT

9 Hours

Major principles - Nature and types of companies, Formation, Memorandum and Articles of Association, Prospectus, Power, duties and liabilities of Directors, winding up of companies, Corporate Governance. Competition Act 2002 - Introduction, Definitions, Enquiry into Certain Agreements and Dominant Position of Enterprise and Combinations.

INDUSTRIAL LAW (REVISED/LATEST) UNIT III

9 Hours

An Overview of Factories Act - Payment of Wages Act - Payment of Bonus Act- Industrial Disputes Act.

CORPORATE TAX AND GST **UNIT IV**

Corporate Tax Planning, Corporate Taxes and Overview of Latest Developments in Indirect tax Laws relating to GST: An introduction including constitutional aspects, Levy and collection of CGST & IGST, Basic concept of time and value of supply, Input tax credit, Computation of GST Liability, Registration, Tax Invoice, Credit & Debit Notes, Electronic Way bill, Returns, Payment of taxes including Reverse Charge.

CYBER LAWS AND CONSUMER PROTECTION ACT UNIT V

9 Hours

Cybercrimes, IT Act 2000 and 2002, Cyber Laws, Introduction of IPR - Copy rights, Trade marks, Patent Act-Consumer Protection Act - Consumer rights, Procedures for Consumer grievances redressal, Types of Consumer Redressal Machineries and Forums.

Employebility/Entreprocessif

45 Hours

COURSE OUTCOMES:

After completion of the course, Student will be able to

- Interpret the essential elements of contract 1.
- Prepare a memorandum and articles of association for the organizations. 2.
- Demonstrate the factories act and Industrial dispute act for effective administration 3.
- Calculate GST with latest amendments for the business 4.
- Demonstrate how to file a patent and copy right to protect the intellectual property rights 5.

REFERENCES

- 1. N. D. Kapoor, Elements of mercantile Law, Sultan Chand and Company, India, 2014.
- 2. P. K. Goel, Business Law for Managers, Biztantara Publishers, India, 2008.
- 3. Akhileshwar Pathak, Legal Aspects of Business, 4th Edition, Tata McGraw Hill, 2009.
- 4. P. P. S. Gogna, Mercantile Law, S. Chand & Co. Ltd., India, Fourth Edition, 2008
- 5. Dr. Vinod, K. Singhania, Direct Taxes Planning and Management, 2008
- 6. Richard Stim, Intellectual Property-Copy Rights, Trade Marks, and Patents, Cengage Learning, 2008.
- 7. Ramachandra, Chandrasekara, Chandrakant Kanakatte, Legal Aspects of Business, HPH, Tata McGraw Hill, 1st Edition, 2012.
- 8. Daniel Albuquerque, Legal Aspect of Business, Oxford, 2012
- 9. Ravinder Kumar-Legal Aspect of Business Cengage Learning, 2nd Edition-2011.
- 10. S.A.Sherlekar, Ethics in Management, Himalaya Publishing House, 2009.
- 11. http://www.cbec.gov.in/htdocs-cbec/gst

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INFORMATION MANAGEMENT

UNIT I INTRODUCTION

Data, Information, Intelligence, Information Technology, Information System, evolution, types based on functions and hierarchy, System development methodologies, Functional Information Systems, DSS, EIS, KMS, GIS, International Information System.

UNIT II SYSTEM ANALYSIS AND DESIGN

Systems Analysis and Design, Data flow Diagram (DFD), Decision table, Entity Relationship (ER), Object Oriented Analysis and Design (OOAD), UML diagram.

DATA BASE MANAGEMENT SYSTEMS

DBMS - HDBMS, NDBMS, RDBMS, OODBMS, Query Processing, SQL, Concurrency Management, Data warehousing and Data Mart

UNIT IV INTEGRATED SYSTEMS, SECURITY AND CONTROL

9 Hours

Knowledge based decision support systems, Integrating social media and mobile technologies in Information system, Security, IS Vulnerability, Disaster Management, Computer Crimes, Securing the Web.

UNIT V **NEW IT INITIATIVES**

9 Hours

Introduction to Deep learning, Big data, Pervasive Computing, Cloud computing, Advancements in AI, IoT, Block chain, Crypto currency, Quantum computing

Employeloility

45 Hours Total:

COURSE OUTCOMES:

After completion of the course, Student will be able to

- 1. Illustrate the basics of data and information system.
- 2.Demonstrate the system analysis, design and its types
- 3. Employ database management system and its types.
- 4. Interpret the various technologies in information system and its security indisaster management.
- 5.Demonstrate the applications of deep learning, big data and pervasivecomputing in business.

REFERENCES:

- 1. Seema Shokeen, Suman Mann, Pooja Singh, Information Management System, I K International Publishing House, 2020
- 2. Kenneth C. Laudon and Jane P Laudon, Management Information Systems Managing the Digital Firm, 15thedition, 2018.
- 3. James O Brien and Ramesh Behl, Management Information Systems Managing Information Technology in the E-business enterprise, Tata McGraw Hill, 2017
- 4. Haag, Cummings and Mc Cubbrey, Management Information Systems for the Information Age, McGraw Hill, 2005. 9th edition, 2013
- 5. Rahul de, MIS in Business, Government and Society, Wiley India Pvt Ltd, 2012
- 6. Raplh Stair and George Reynolds, Information Systems, Cengage Learning, 10th Edition, 2012
- 7. Gordon Davis, Management Information System: Conceptual Foundations, Structure and Development, Tata McGraw Hill, 21st Reprint 2008.
- 8. Turban, McLean and Wetherbe, Information Technology for Management Transforming Organizations in the Digital Economy, John Wiley, 6th Edition, 2008.
- 9. Robert Schultheis and Mary Summer, Management Information Systems The Managers View, Tata McGraw Hill, 2008.

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BUSINESS COMMUNICATION

C 2

INTRODUCTION TO BUSINESS COMMUNICATION **UNIT I**

Introduction to Business Communication: Principles of effective communication, Target group profile, Barriers of Communication, Reading Skills, Listening, Feedback- Principles of Nonverbal Communication: Professional dressing and body language. Role Playing, Debates and Quiz. Types of managerial speeches - Presentations and Extempore - speech of introduction, speech of thanks, occasional speech, theme speech. - Group communication: Meetings, group discussions. - Other Aspects of Communication: Cross Cultural Dimensions of Business Communication Technology Communication, Ethical & Legal Issues in Business Communication.

12 Hours BUSINESS COMMUNICATION WRITING MODELS AND TOOLS **UNIT II**

Business letters, Routine letters, Bad news and persuasion letters, sales letters, collection letters, Maintaining a Diary, Resume/CV, job application letters, proposals. Internal communication through notices, circulars, memos, agenda and minutes, reports. Case Studies. Exercises on Corporate Writing, Executive Summary of Documents, Creative Writing, Poster Making, Framing Advertisements, Slogans, Captions, Preparing Press Release and Press Notes

WORK PLACE COMMUNICATION

12 Hours

E-mails, minutes, proposals, memorandums, presentations, profile of institutions, speeches, responding to enquiries, complaints, resumes, applications, summarizing, and strategies for writing.

INTERVIEWING SKILLS **UNIT IV**

12 Hours

Mastering the art of giving interviews in - selection or placement interviews, discipline interviews, appraisal interviews, exit interviews, web /video conferencing, Tele-meeting.

REPORT WRITING **UNIT V**

12 Hours

60 Hours

Objectives of report, types of report, Report Planning, Types of Reports, Developing an outline, Nature of Headings, Ordering of Points, Logical Sequencing, Graphs, Charts, Executive Summary, List of Illustration, Report Writing. Employability/ Roil Develop More

COURSE OUTCOMES:

After completion of the course, Student will be able to

- 1. Practice the habit of reading and writing regularly.
- 2. Express themselves in different situations.
- 3. Show their area of strengths and weaknesses in speaking.
- 4. Participate in discussions, debates, quiz and conferences.
 - 5. Speak confidently with any speakers of English, including native speakers.

REFERENCES:

- 1. R. C. Sharma, Krishna Mohan, Business Correspondence & Report Writing, Tata McGraw Hill, 5th Edition,2017
- 2. Excellence in Business Communication by Thill, J. V. & Bovee, G. L, McGraw Hill, New York.
- 3. C. S. Rayadu, Communication by, HPH,2015
- 4. Meenakshi Raman, Prakash Singh ,Business Communication by, Oxford, 2nd edition, 2012
- 5. Adair J, Effective Communication., Pan Macmillan, 2009
- 6. Lesikar R.V. & Flatley M.E., Basic Business Communication Skills for Empowering the Internet Generation, 10th Edition, Tata McGraw Hill Publishing Company Ltd., NewDelhi, 2005
- 7. Malcolm Goodale, Developing Communication Skills, 2nd Edition Professional Presentations, Cambridge UniversityPress, 2005
- 8. Rajendra Pal J.S. Korlahalli Essentials of Business Communication, Sultan Chand & Sons, New Delhi, 2004
- 9. Ludlow R, Panton, The Essence of Effective Communications, Prentice Hall of India Pvt. Ltd. 2,1995

www.businesscommunicationskills.com

www.kcitraining.com

www.mindtools.com

www.businesscmmunication.org

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COMPUTER APPLICATIONS FOR BUSINESS

C

LIST OF EXPERIMENTS:

EXPT. MS Word

NO.

Introduction to MS Word

- a. Opening, Saving and Editing Documents
- b. Saving documents in various formats like PDF
- c. Menu, Toolbar and Navigations

2 **Working with Documents**

- a. Working with formatting documents like indents, alignment, bold, italic, underline and fonts, font colour, font style, word arts
- b. Working with tables, table design, table formatting
- c. Working with page design, watermark, inserting pictures
- d. Working with margins, page layout, orientations, splitting a page into columns and printing options
- e. Report generation

MS Excel

Data Editing & Formula: 3

- a. Toolbar & Navigations
- b. Entering & Deleting Data, Cut, Copy, Paste,
- c. Undo, Redo, Filling Continuous rows, columns, highlighting values, Find, Search & replace, Inserting Data
- d. Insert Cells, Column, rows & sheets, Symbols, Data from external files, Frames, Clipart,
- e. Pictures, Files etc, Inserting Functions, Manual break
- f. finding total in a column or row, Mathematical operations (Addition, Subtraction, Multiplication, Division, Exponentiation),
- g. Using other Formulae (Using simple aggregate functions Sum, Count, Average, Min, Max)
- h. Calculation of Various Financial Functions
- i. Application of IF statements

Formatting Spreadsheet: 4

- a. Labeling columns & rows, Formatting-Cell, row, column & Sheet, Category Alignment, Font, Border & Shading, Hiding/Locking Cells
- b. Formatting layout for Graphics, Clipart etc., Worksheet Row & Column Headers
- c. Row height & Column width, Visibility Row, Column, Sheet, Security, Sheet Formatting & style, Sheet background, Colour etc, Borders & Shading
- Graphs & Charts: Types of Charts and Graphs 5
- Application of Pivot table and Charts using Excel 6
- Application of Bivariate Analysis using Excel
- Application of Frequency Distribution in Excel 8
- Application of Chi-Sq. test in Excel 9

MS PowerPoint

Creating a Presentation and Formatting: 10

- a. Toolbar & Navigations
- Introduction to Slides, Usage of Templates,

11

- Setting Presentation style, Adding text to the Presentation
- b. Colour, gradient fills, arranging objects, Adding Header & Footer, Slide Background, Slide layout & Notes on Slides

Adding Graphics: 12

- a. Adding Graphics to the Presentation-Inserting pictures, movies, tables etc into presentation, Adding sections between slides
- b. Drawing Pictures using Draw

Adding Effects: 13

- a. Setting Animation, animation duration
- b. Transition effect.

Printing: 14

a. Choosing the printer, Print as PDF

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b. Printing Handouts, Generating Standalone Presentation viewer

15 Using Hyperlinks in presentation

a. Hyperlink within the presentation

b. Hyperlink across applications and webpages

Employedility/Entrepreneurlip/Still Development.

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1: Generate business reports using MS Word

CO2: Format the data using MS Excel

CO3: Apply bivariate analysis using MS Excel CO4: Present innovatively using MS PowerPoint

CO5: Present the concepts using PowerPoint effectively

REFERENCES:

- Sandra Cable, Steven M. Freund, Ellen Monk, Susan L. Sebok, Joy L. Starks, and Misty E. Vermaat, Microsoft Office 365 & Office 2019 Introductory, Cengage Learning, 2019
- Wayne L. Winston, Microsoft Excel 2010: Data Analysis & Business Modeling, 3rd edition, Microsoft Press, 2011.
- 3. David M. Levine et al, "Statistics for Managers using MS Excel" (6th Edition) Pearson, 2010
- 4. Excel 2010 Bible by John Walkenbach, John Wiley & Sons, 2010 Edition
- 5. David Whigham, Business Data Analysis Using Excel, Oxford University Press, 2009.
- William J. Stevenson, CeyhunOzgur, "Introduction to Management Science with Spreadsheet", Tata McGraw Hill, 2009.
- 7. Frequency Distribution in Excel: https://www.youtube.com/watch?v=Giewd9yH4q0
- 8. Bivariate Analysis in Excel: https://www.youtube.com/watch?v=Uml6d_47Q4M
- 9. ChiSq Analysis in Excel: https://www.youtube.com/watch?v=P5z_ofJS9zM

List of Software and Computers Required

MS Office

Computers-(i3 Processor)-60

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LIFE SKILLS I

L T P C

UNIT I 10 Hours

Career planning and Goal setting exercises -Overcoming Hesitation and Fear -Verbal skill (Subject, Verb & Agreement, Tenses, Articles and prepositions) - Art of conversation.

UNIT II 10 Hours

Strategic Thinking Skills – Time Management – Group Discussion & Debate – Extempore – Role Playing – Psychometric Test on Communication – Decision Making Skills.

UNIT III 10 Hours

Industry Expectations & Career Opportunities - Situational Conversation - Management Games Employability skills - skill vs skill set - Talent.

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1 Apply how to communicate professionally

CO2 Apply the knowledge of case studies to solve day to day issues.

CO3 Apply people's conduct and adopt appropriate decision making techniques

REFERENCES:

1. K. Aswathappa, Organizational Behavior, 10th edition, Himalaya Publishing House, 2012

2. Fred Luthans, Organizational Behavior, McGraw Hill, 12th Edition, 2011.

3. You Can Win - Shiv Khera

4. Steven Covey - 7 Habits of Effective people

5. Arindham Chaudhuri - Count your chickens before they hatch

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OPERATIONS MANAGEMENT

C

UNITI INTRODUCTION TO OPERATIONS MANAGEMENT

9 Hours

Operations Management - Nature, Importance, historical development, transformation processes, differences between services and goods, a system perspective, functions, challenges, current priorities, recent trends; Operations Strategy - role - building operations strategy on competitive priorities and elements.

FORECASTING, CAPACITY AND FACILITY DESIGN UNIT II

Demand Forecasting - Need, Types, Objectives and Steps. Overview of Qualitative and Quantitative methods. Capacity Planning - Long range, Types, Developing capacity alternatives. Overview of sales and operations planning. Overview of MRP, MRP II and ERP.

Facility Location - Theories, Steps in Selection, Location Models. Facility Layout - Principles, Types, Planning tools and techniques.

DESIGN OF PRODUCT, PROCESS AND WORK SYSTEMS

Product Design - Influencing factors, Approaches, Legal, Ethical and Environmental issues. Process -Planning, Selection, Strategy, Major Decisions. Work Study - Objectives, Procedure. Method Study and Motion Study. Work Measurement and Productivity - Measuring Productivity and Methods to improve productivity

QUALITY AND MATERIALS MANAGEMENT **UNIT IV**

9 Hours

Quality Management- Overview of the contributions of Deming, Juran Crosby, Masaaki Imai, Feigenbaum, Ishikawa, Taguchi techniques- Concepts of Quality circle, Japanese 5S principles and 8D methodology. Materials Management - Purchasing - Supply Chain Management- Vendor rating and Value Analysis- Stores Management - Inventory - Overview of JIT.

SCHEDULING AND PROJECT MANAGEMENT

Project Management - Scheduling Techniques, PERT, CPM; Scheduling - work centers - nature, importance; Priority rules and techniques, shop floor planning and control; Johnson"s Algorithm - Gantt charts; personnel scheduling in services. Total:

Employability/ Engreprience Ly

45 Hours

COURSE OUTCOMES:

After completion of the course, Student will be able to

- 1. Interpret the concepts of operation strategy for managing the operations.
- 2. Construct the forecasting method to measure the demand and design plant layout in best
- 3.Demonstrate the factors influencing product design and methods to improve the productivity
- 4. Interpret the contributions towards the quality management
- 5. Apply the various scheduling techniques for completing the task within the time

REFERENCES:

- Operations Management, PrenticeHall India, Third Edition, 1. Pannerselvam R, Production and
- 2. Dale H.Besterfield, Carol Besterfield Michna, Glen H. Besterfield, Mary Besterfield Sacre, Hermant - Urdhwareshe, Rashmi Urdhwareshe, Total Quality Management, Revised Third edition, Pearson Education, 2011.
- 3. Richard B. Chase, Ravi Shankar, F. Robert Jacobs, Nicholas J. Aquilano, Operations and Supply Management, Tata McGraw Hill, 12th Edition, 2010.
- 4. Aswathappa K and Shridhara Bhat K, Production and Operations Management, Himalaya Publishing House, Revised Second Edition, 2010
- 5. William J Stevenson, Operations Management, Tata McGraw Hill, 9 Edition, 2009.
- 6. Chary S. N, Production and Operations Management, Tata McGraw Hill, Third Edition, 2008
- 7. Mahadevan B, Operations Management Theory and practice, Pearson Education, 2007
- 8. Russel and Taylor, Operations Management, Wiley, Fifth Edition, 2006.

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FINANCIAL MANAGEMENT

UNIT I FOUNDATIONS OF FINANCIAL MANAGEMENT

Introduction to finance- Financial Management - Nature, scope and functions of Finance, organization of financial functions, objectives of Financial management, Major financial decisions - Time value of money - features and valuation of shares and bonds - Concept of risk and return - single asset and twoasset portfolios.

UNIT II INVESTMENT DECISIONS

9 Hours

Capital Budgeting: Principles and techniques - Nature of capital budgeting- Identifying relevant cash flows - Evaluation Techniques: Payback, Accounting rate of return, Net Present Value, Internal Rate of Return, Profitability Index - Comparison of DCF techniques

FINANCING AND DIVIDEND DECISION UNIT III

9 Hours

Concept and measurement of cost of capital - Specific cost and overall cost of capital -Leverages -Operating and Financial leverage - measurement of leverages- Combined leverage, EBIT - EPS Analysis. Capital structure - Theories - Net Income Approach, Net Operating Income Approach, MM Approach -Determinants of Capital structure. Dividend decision- Issues in dividend decisions, Walter's Model, Gordon"s model and MM model. - Factors determining dividend policy - Types of dividend policies forms of dividend.

WORKING CAPITAL MANAGEMENT **UNIT IV**

Principles of working capital: Concepts, Needs, Determinants, issues and estimation of working capital -Accounts Receivables Management - Inventory management - Cash management - Working capital finance: Trade credit, Bank finance and Commercial paper.

LONG TERM SOURCES OF FINANCE **UNIT V**

Indian capital and stock market, New issues market Long term finance: Shares, debentures and term loans, lease, hire purchase, venture capital financing, Private Equity.

Total:

45 Hours

glogebilty/ Enrepreneursly

COURSE OUTCOMES:

After completion of the course, Student will be able to

- Demonstrate the concept of risk and return in single asset and two asset portfolios. 1.
- Compute payback method and accounting rate of return to make investment decisions
- Illustrate appropriate Capital Structure and Dividend Policy for optimal risk return 3. trade-off.
- Solve different Working Capital policies to improve liquidity. 4.
- Interpret the volatility of stock market 5.

REFERENCES:

1. Prasanna Chandra, Financial Management, 10th edition, Tata McGraw Hill, 2019.

- 2. I.M. Pandey Financial Management, Vikas Publishing House Pvt. Ltd., 11th edition, 2015.
- 3. Eugene F. Brigham, Michael C. Ehrhardt, Financial Management: Theory & Practice, 13th Edition,
- Cengage Learning, 2015 4. James C. Vanhorne –Fundamentals of Financial Management– PHI Learning, 11th Edition, 2012.
- 5. George Foster, Financial Statement Analysis, Second Edition, Pearson, 2012
- 6. M.Y. Khan and P.K.Jain Financial management, Text, Problems and cases Tata McGraw Hill, 6th
- 7. Srivatsava, Mishra, Financial Management, Oxford University Press, 2011
- 8. Sudhindra Bhat, Financial Management-Principles and Practice, 2nd Edition, Excel Books, 2008.

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MARKETING MANAGEMENT

C 3

UNIT I INTRODUCTION

9 Hours

Marketing - Definitions - Conceptual frame work - Marketing environment: Internal and External -Marketing interface with other functional areas - Production, Finance, Human Relations Management, Information System. Marketing in global environment - Prospects and Challenges.

UNIT II MARKETING STRATEGY

Marketing strategy formulations - Key Drivers of Marketing Strategies - Strategies for Industrial Marketing - Market Segmentation - Targeting and Positioning- Services marketing - Competitor analysis.

MARKETING MIX DECISIONS

Product planning and development - Product life cycle - New Product Development and Management Channel Management - Advertising and Sales Promotions - Pricing Objectives, Policies and methods.

UNIT IV BUYER BEHAVIOUR

Understanding industrial and individual buyer behavior - Influencing factors - Buyer Behaviour Models -Online buyer behaviour - Building and measuring customer satisfaction - Customer Relationships Management - Customer acquisition, Retaining, Defection

MARKETING RESEARCH & TRENDS IN MARKETING **UNIT V**

9 Hours

Marketing Information System - Research Process - Concepts and applications: Product - Advertising -Consumer Behaviour - Retail research - Cause related marketing - Ethics in marketing - Online marketing trends-Social media and digital marketing.

Employability Entreproneum

Total:

45 Hours

Course Outcomes:

After completion of the course, Student will be able to

- Interpret the marketing interface with other functional areas.
- Illustrate the marketing strategy formulation process using a flow chart.
- Demonstrate the impact of Product life cycle in business using real time
- 4. Relate the buyer behavior with purchase decision using buyer behavior model.
- 5. Employ the marketing concepts in consumer research.

REFERENCES:

- 1. Philip Kotler and Kevin Lane Keller, Marketing Management, PHI 16th Edition, 2015
- 2. KS Chandrasekar, "Marketing management-Text and Cases", Tata Mc Graw Hill-Vijaynicole, First
- 3. Paul Baines, Chris Fill and Kelly Page, Marketing, Oxford University Press, 2nd Edition, 2011.
- 4. Lamb, Hair, Sharma, Mc Daniel- Marketing An Innovative approach to learning and teaching- A south Asian perspective, Cengage Learning - 2012
- 5. Micheal R. Czinkota & Masaaki Kotabe, Marketing Management, Vikas Thomson Learning, 2000.
- Duglas, J. Darymple, Marketing Management, John Wiley & Sons, 2008.
- 7. Kerin, Hartley, Berkowitz, Rudelius, Marketing, 8th Edition, McGraw Hill, 2007.
- 8. Boyd Walker, Marketing Management, McGraw Hill, 2002
- 9. https://www.wordstream.com/social-media-marketing
- 10.https://www.disruptiveadvertising.com/marketing/digital-marketing/

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HUMAN RESOURCE MANAGEMENT

L T P C 3 0 0 3

UNIT I PERSPECTIVES IN HUMAN RESOURCE MANAGEMENT

Hours

Evolution of human resource management – The importance of the human factor – Challenges – HR functions -Role of human resource manager – Human resource policies – Computer applications in human resource management – Human resource accounting and audit – environment of HRM.

UNIT II THE CONCEPT OF BEST FIT EMPLOYEE

9 Hours

Importance of Human Resource Planning – Forecasting human resource requirement –matching supply and demand - Internal and External sources. Recruitment - Selection – induction – Socialization benefits.

UNIT III TRAINING AND EXECUTIVE DEVELOPMENT

Hours

Types of training methods –purpose- benefits- resistance. Executive Development Programme – Common practices - Benefits – Self Development – Knowledge management.

UNIT IV EMPLOYEE ENGAGEMENT

9 Hours

Compensation plan – Reward, remuneration, incentives and benefits – Career management – Development of mentor – Protégé relationships- Job Satisfaction, Employee Engagement, Organizational Citizenship Behavior: Theories, Models.

UNIT V PERFORMANCE EVALUATION

9 Hours

45 Hours

Total:

Method of performance appraisal – Feedback – Industry practices. Promotion, Demotion, Transfer and Separation – Implication of job change. Job evaluation, grievances – Causes – Implications – Redressal methods.

Employability/Entrepreneurly

After completion of the course, Student will be able to

- Illustrate the importance of human resource and their effective management in Organization.
- Demonstrate the procedures and practices using recruitment and selection.
- 3. Interpret how to implement the successful training program using types of training methods.
- 4. Prepare the employee benefit packages with compensation plans.
- Practice the activities involved in Performance Appraisal by discussing challenges and implications in grievance redressal methods.

REFERENCES:

- 1. Dessler & Varkkey, Human Resource Management, 14th edition, Pearson Education Limited, 2016
- 2. Bernadin , Human Resource Management ,Tata McGraw Hill ,8th edition 2012.
- 3. Luis R.Gomez-Mejia, David B.Balkin, Robert L Cardy. Managing Human Resource. PHI Learning. 2012
- 4. Ivancevich, Human Resource Management, McGraw Hill 2012
- 5. K.Aswathappa, Human Resource and Personnel Management-Text & Cases, Tata Mc Graw Hill, 2012
- 6. Uday Kumar Haldar, Juthika Sarkar. Human Resource management. Oxford. 2012.
- 7. Decenzo and Robbins, Human Resource Management, Wiley, 8th Edition, 2007.
- 8. Biswajeet Pattanayak, Human Resource Management, PHI, Third Edition, 2005.

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APPLIED OPERATIONS RESEARCH

L T P C 3 2 0 4

UNIT I INTRODUCTION TO LINEAR PROGRAMMING(LP)

12 Hours

Introduction to applications of operations research in functional areas of management. Linear Programming-formulation, solution by graphical and simplex methods (Primal - Penalty, Two Phase), Special cases. Dual simplex method. Principles of Duality.

UNIT II LINEAR PROGRAMMING EXTENSIONS

2 Hours

Transportation Models (Minimizing and Maximizing Problems) – Balanced and unbalanced Problems – Initial Basic feasible solution by N-W Corner Rule, Least cost and Vogel's approximation methods. Check for optimality. Solution by MODI / Stepping Stone method. Case of Degeneracy. Transshipment Models. Assignment Models (Minimizing and Maximizing Problems) – Balanced and Unbalanced Problems. Travelling Salesman problem.

UNIT III NETWORK MODELS AND GAME THEORY

12 Hours

Network Construction – Critical Path Method – Project Evaluation and Review Technique – Resource analysis in Network - Game Theory-Two person Zero sum games-Saddle point, Dominance Rule, Convex Linear Combination (Averages), methods of matrices, graphical and LP solutions

UNIT IV REPLACEMENT MODELS AND JOB SEQUENCING

12 Hours

Replacement of items that Deteriorate with Time – Value of Money Changing with Time – Not Changing with Time – Optimum Replacement Policy – Individual and Group Replacement. Sequencing Problem – Assumptions – Processing of "n" Jobs in 2 Machines "n" Jobs with "m" Machines.

UNIT V QUEUEING MODELS

12 Hours

Characteristics of Queuing Models- Little"s formula - Single and multiple server queuing models: (M / M / 1): (FIFO $/ \infty / \infty$), (M / M / C): (FIFO $/ \infty / \infty$)- Queues with finite waiting rooms- - (M / M / 1): (FIFO $/ N / \infty$), (M / M / C): (FIFO $/ N / \infty$).

Employability/ Enverpreneurly

Total: 60 Hours

COURSE OUTCOMES:

After completion of the course, Student will be able to

- Describe the theoretical workings of the graphical and simplex method and formulate real-world problems as a linear programming model and
- Examine the solution of some real life problems using optimization techniques such as Transportation, Assignment, Transshipment, Crew Assignment models.
- 3. Implement the techniques of network scheduling to minimize the project duration and discuss the solution techniques of Game theory.
- 4. Propose the best time of replacement of equipment and sequence the jobs to minimize the working time.
- 5. Utilize the queuing models to minimize the time of service in a queuing system

REFERENCES:

- 1. Hamdy A Taha, Introduction to Operations Research, Pearson, 9th Edition, 2014.
- 2. Kanti Swarup, Gupta, P.K., & Man Mohan, "Operations Research", Sultan Chand & Sons, New Delhi, 16th edition, 2012.
- 3. Sharma, J. K. "Operations Research Theory and Applications", Macmillan India .3rd edition 2009
- 4. Paneerselvam R., Operations Research, Prentice Hall of India, Fourth Print, 2008.
- 5. G. Srinivasan, Operations Research Principles and Applications, PHI,2007
- 6. Gupta P.K, Hira D.S, Problem in Operations Research, S.Chand and Co, 2007.
- 7. Frederick & Mark Hillier, Introduction to Management Science A Modeling and case studies approach with spreadsheets, Tata McGraw Hill, 2005.

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BUSINESS RESEARCH METHODS

L T P C 3 0 0 3

UNIT I INTRODUCTION

9 Hours

Business Research – Definition and Significance – the research process – Types of Research – Exploratory and causal Research – Theoretical and empirical Research – Cross – Sectional and time – series Research – Research questions / Problems – Research objectives – Research hypotheses – characteristics – Research in an evolutionary perspective – the role of theory in research.

UNIT II RESEARCH DESIGN AND MEASUREMENT

Hour

Research design – Definition – types of research design – exploratory and causal research design—Descriptive and experimental design – different types of experimental design – Validity of findings – internal and external validity – Variables in Research – Measurement and scaling – Different scales – Construction of instrument – Validity and Reliability of instrument.

UNIT III DATA COLLECTION

Hour!

Types of data – Primary Vs Secondary data – Methods of primary data collection – Survey Vs Observation – Experiments – Construction of questionnaire and instrument – Validation of questionnaire – Sampling plan – Sample size – determinants optimal sample size – sampling techniques – Probability Vs Non–probability sampling methods.

UNIT IV DATA PREPARATION AND ANALYSIS

9 Hours

Data Preparation – editing – Coding –Data entry – Validity of data – Qualitative Vs Quantitative data analyses – Bivariate and Multivariate statistical techniques – Factor analysis – Discriminant analysis – cluster analysis – multiple regression and correlation – multidimensional scaling – Application of Statistical software for data analysis.

UNIT V REPORT DESIGN, WRITING & ETHICS IN BUSINESS RESEARCH 9 Hours

Research report – Different types – Contents of report – need of executive summary – chapterization – contents of chapter – report writing – report format – title of the report – ethics in research.

Employability) Entrepreneurlip

Total:

45 Hours

COURSE OUTCOMES

After completion of the course, Student will be able to

- 1. Apply the concepts, types of research and problems while conducting research.
- 2. Use research on a scientific basis and select appropriate research design.
- 3. Make use of the various data collection methods and sampling techniques.
- 4. Manipulate the collected data using appropriate statistical tools for interpretation of the data
- 5. Produce the research report adopting the right tools for enhancing the quality of presentation.

REFERENCES:

- Adrian Thornhill, Philip Lewis, Mark N. K. Saunders, Research Methods For Business Students, PEARSON, 2019.
- 2. Uma Sekaran and Roger Bougie, Research methods for Business, 7th Edition, Wiley India, New Delhi, 2016
- 3. HK Dangi, Shruti Dewen, Business Research Methods, Cengage Learning, 2016
- Mark N.K. Saunders, Philip Lewis, Adrian Thornhill, Research Methods for Business Students, Pearson; 7 edition, 2015.
- 5. C.R.Kothari, Research Methodology, New age International Publisher Ltd., 2014
- 6. Donald R. Cooper, Pamela S. Schindler and J K Sharma, Business Research methods, 11th Edition, Tata Mc Graw Hill, New Delhi, 2012.
- 7. William G Zikmund, Barry J Babin, Jon C.Carr, Atanu Adhikari, Mitch Griffin, Business Research methods, A South Asian Perspective, 8th Edition, Cengage Learning, New Delhi, 2012.
- 8. Zikmund, Babin, Carr, Adhikari, Griffin, Business Research Methods A South Asian Perspective, Cengage Learning, 2012.
- Alan Bryman and Emma Bell, Business Research methods, 3rd Edition, Oxford University Press, New Delhi, 2011.
- 10. Naval Bajpai, Business Research Methods, Pearson, 2011.

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DATA ANALYSIS AND BUSINESS MODELLING

L T P C 0 0 4 2

LIST OF EXPERIMENTS:

1. Descriptive Statistics

- a. Frequency
- b. descriptive distribution,

2. Hypothesis - Parametric

- a. One-way ANOVA,
- b. One Sample t-Test,
- c. Independent Sample t-Test,
- d. Paired Sample t-Test

3. Hypothesis - Non-parametric

- a. Chi Square Test,
- b. Mann Whitney U-Test,
- c. Wilcoxon Signed Rank Test,
- d. Kruskal Wallis Test

4. Correlation & Regression

- a. Correlation
- b. Regression
- 5. Discriminant Analysis
- 6. Cross Tabs
- 7. Extended experiment 1
- 8. Introduction to accounting packages & Company creation
- 9. Creating, altering and displaying ledgers
- 10. Creating, altering and displaying vouchers
- 11. Inventory management
- 12. Payroll
- 13. Interest calculation
- 14. Report Generating in Tally
- 15. Extended experiment- 2

Total: 60 Hours

ADDITIONAL EXPERIMENTS:

1. Factor analysis

2. Additional experiments in spreadsheet & R Programming

Employebolity Skill Development

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1: Make use of spread sheets and data analysis software for business modeling.

CO2: Apply coding and defining variables.

CO3: Manipulate Grouping the Data for Business Analytics

CO4: Create a company and maintain accounts using Tally

CO5: Experiment with the data for business analytics using Tally

REFERENCES:

1. Shraddha Singh & Navneet Mehra, Tally ERP 9 Power of Simplicity, , V&S Publishers, 2014

2. Kogent Learning Solutions Inc., "TALLY.ERP 9 in simple steps", New Delhi: Wiley, 2012.

3. Vikas Gupta, Comdex Business Accounting with Ms Excel, 2010 and Tally ERP 9.0 Course Kit, Wiley India, 2012

4. Simple Tally ERP 9, Nadhani, BPB Publications, 2011

5. Carver and Nash, Doing Data analysis with SPSS version 18, Cengage learning, 2011.

6. Darren George & Paul Mallery, SPSS for Windows, 10th Edition, Pearson, 2011

 David R. Anderson, et al, An Introduction to Management Sciences: Quantitative approaches to Decision Making, (13th edition) South-Western College Pub, 2011.

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2004BA208

INDIAN ETHOS AND BUSINESS ETHICS

L T P C

The following is the list of topics suggested for preparation and presentation by students twice during the semester.

- 1) Indian Ethos and Personality Development
- 2) Work ethos and values for Professional Managers
- 3) Indian Values, Value Systems and Wisdom for modern managers
- 4) Management Lessons from the Vedas, Puranas, Indian religions
- 5) Spirituality in Business Management
- 6) Individual Culture and Ethics
- 7) Ethical codes of conduct and value Systems
- 8) Loyalty and Ethical Behaviour
- 9) Ethical business issues and solutions
- 10) Social Responsibilities of Business

Total: 60 Hours

FURTHER READING / CONTENT BEYOND SYLLABUS / SEMINAR:

Management Lessons from Vedas, Mahabharata, Bible, Quran, Kautilya"s Arthashastra, Indian Heritage in Business, Management-Production and Consumption. Ethics v/s Ethos

Note: Indian Ethos and Business Ethics paper is to be treated as Seminar. The students are expected to give presentation on the topics given in the course. Every student must present minimum two topics in the class room for continuous assessment. Based on the presentation and answering skills of the students, marks will be awarded by the faculty members and the consolidated marks can be taken as the final mark.

No end semester examination is required for this course.

Employability/ En preformereaulip/ Skill Daulopment

COURSE OUTCOMES:

After completion of the course, Student will be able to

Apply the basic concepts of Indian ethos and value systems at work. Interpret issues of business ethics and offer solutions in ethical perspectivesPractice professionally efficient and skillful in value systems and culture Interpret ethically manage business towards well-being of the society.

Apply socially effective in undertaking business responsibilities.

ATTESTED

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2004BA209

LIFE SKILLS II

L T P C

UNIT I

10 Hours

Know Thyself- Creative Thinking Vs. Strategic Thinking- Overcoming Stress- Fear- Positive Attitude- Art of

Know Thyself- Creative Thinking Vs. Strategic Thinking- Overcoming Stress- Fear- Positive Attitude- Art of Listening & Reading.

UNIT II

10 Hours

Attitude and Values- Etiquettes- Art of Writing email- Group Discussion and Debate.

UNIT III

Resume Writing-Corporate Expectations and Career opportunities- Employability Skills.

TOTAL: 30 HOURS

10 Hours

COURSE OUTCOMES:

After completion of the course, Student will be able to Apply how to think innovatively.

CO1 Apply how to think innovatively CO2 Enhance one to work in a team.

CO3 Enabling to compete with global challenges by using the available changes.

REFERENCES:

- 1. Shiv Khera, "You can Win: A step by step tool for Achievers", Bloomsbury Publishing India Pvt. Ltd., 2016.
- 2. Stephen R.Covey, "The Seven habits of Highly Effective people", Franklin Covey Co., 2015.
- 3. Dr.K.Alex, "Soft skills: Know yourself and Know the world", Third Revised Edition, S.Chand and company Pvt. Ltd., 2014
- 4. Janet G. Woititz, "Life skills for Adult Children", Health Communications, Inc, 1990.

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2002BA301

INTERNATIONAL BUSINESS MANAGEMENT

UNIT I INTRODUCTION

9 Hours

International Business - Definition - Internationalizing business-Advantages - factors causing globalization of business- international business environment - country attractiveness -Political, economic and cultural environment - Protection Vs liberalization of global business environment

UNIT II INTERNATIONAL TRADE AND INVESTMENT

Promotion of global business - the role of GATT/WTO - multilateral trade negotiation and agreements -VIII & IX, round discussions and agreements - Challenges for global business -global trade and investment theories of international trade and investment -Regional trade block - Types - Advantages and disadvantages - RTBs across the globe.

INTERNATIONAL STRATEGIC MANAGEMENT

9 Hours

Strategic Compulsions-Standardization Vs Differentiation - Strategic options - Global portfolio management- global entry strategy - advantages- organizational issues of international business organizational structures - controlling of international business - approaches to control - performance of global business- performance evaluation system.

PRODUCTION, MARKETING, FINANCIAL AND HUMAN RESOURCE **UNIT IV** MANAGEMENT OF GLOBAL BUSINESS

Global production -Location -scale of operations- cost of production - Make or Buy decisions - global supply chain issues - Quality considerations- Globalization of markets, marketing strategy - Challenges in product development, pricing, production and channel management- Investment decisions - economic-Political risk - sources of fund- exchange -rate risk and management - strategic orientation - selection of expatriate managers- Training and development - compensation.

CONFLICT MANAGEMENT AND ETHICS IN INTERNATIONAL **UNIT V BUSINESS MANAGEMENT**

Disadvantages of international business - Conflict in international business- Sources and types of conflict -Conflict resolutions - Negotiation - the role of international agencies - Ethical issues in international business

- Ethical decision-making.

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1 Understand the factors causing globalization of business.

- CO2 Interpret how the WTO and Regional Trade blocks regulate the international business.
- CO3 Explain the suitable external market entry strategies and choose the right market mix.
- CO4 Understand the foreign exchange market and take appropriate measures for export promotion
- CO5 Predict the reason for conflicts and how to overcome the conflicts through negotiation.

REFERENCES:

- 1. John D. Daniels and Lee H. Radebaugh, International Business- Environment and Operations, Pearson Education Asia, 15th Edition, New Delhi, 2015.
- 2. Charles W.I. Hill and Arun Kumar Jain, International Business, 10th edition, Tata Mc Graw Hill, 2015
- 3. K Aswathappa, International Business, 4th edition, Tata Mc Graw Hill, 2010
- 4. Francis cherunilam, International Business, 4th Edition, PHI, 2009
- 5. Aravind V. Phatak, Rabi S. Bhagat and Roger J. Kashlak, International Management, Tata Mc Graw Hill, 2006.
- 6. Michael R Crizankata Ilkka A Ronkarien and Michael H Moffet, International business, 8th Edition, Thomsan, Bangalore, 2005
- 7. Oded Shenkar and Yaong Luo, International Business, John Wiley Inc, Noida, 2004.

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STRATEGIC MANAGEMENT

L T P C

UNIT I STRATEGY AND PROCESS

9 Hours

Conceptual framework for strategic management, the Concept of Strategy- Strategic Management Process – Stakeholders in business – Vision, Mission and Purpose – Business definition, Objectives and Goals - Corporate Governance and Social responsibility.

UNIT II COMPETITIVE ADVANTAGE

9 Hours

External Analysis - Porter's Five Forces Model-Strategic Groups- Industry life cycle analysis-Global and National Environment - National Competitive advantage. Internal Analysis: Distinctive Competencies and Competitive advantage: Resources and Capabilities—Low cost and Differentiation- Generic Building Blocks of Competitive Advantage- Durability of competitive Advantage- Avoiding failures and sustaining competitive advantage- Case study

UNIT III STRATEGIES

9 Hours

Corporate level grand strategic alternatives – Stability, Expansion, Retrenchment and Combination strategies – Integration Strategies- Diversification and Strategic Alliances- Restructuring the corporation- Business level generic strategies- Strategy in the Global Environment- Strategic analysis and choice - Corporate Portfolio Analysis - SWOT Analysis – Competitor analysis - Mc Kinsey's 7s Framework - GE 9 Cell Model - Balanced Score Card- Case study

UNIT IV STRATEGY IMPLEMENTATION & EVALUATION

9 Hours

Strategy implementation- Organizational structure- Implementation of Strategic change:- Politics, Power and Change - Strategic evaluation & control

UNIT V OTHER STRATEGIC ISSUES

9 Hours

Strategic issues in Managing Technology and Innovation-Entrepreneurial Ventures and Small business-Strategic issues in Not-for-Profit organizations- Case study

Employability En

TOTAL: 4

45 HOURS

COURSE OÚTCOMES:

After completion of the course, Student will be able to

- CO1 Illustrate the model of strategic management process
- CO2 Demonstrate the competitor analysis using porter's five forces model
- CO3 Interpret strategies for corporate using grand strategies
- CO4 Prepare organization structure to match the strategy
- CO5 Demonstrate the necessity of strategic management in non-profit organization

REFERENCES:

- 1. Hill, Schilling and Jones, Strategic Management: An Integrated approach, 12th Edition, Cengage learning, 2017
- 2. John A. Pearce II & Robinson, Strategic Management, AITBS, 2014
- 3. Nitish Sengupta & JS Chandan, Strategic Management, Vikas Publication 2013
- 4. John A Parnell Strategic management, Theory and Practice, Sage publications, 2012
- 5. Fred R.David, Strategic Management: Concepts and Cases, 12th edition, PHI, 2010
- 6. Dess, Lumpkin, Eisner, Strategic Management, 3rd Edition, TMH, 2009
- 7. Azhar Kazmi, Strategic Management and Business Policy, 3rd Edition, Tata McGraw Hill,2008
- 8. Jeyarathnam, Business Policy and Strategic Management, HPH, 2006
- 9. Subba Rao, Business Policy and Strategic Management, HPH, 2005
- 10. Wheelen & David hunger, Strategic Management and Business policy, Addison Wesley, 6th Edition, 1998

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3 | Page

SECURITY ANALYSIS AND PORTFOLIO MANAGEMENT

L T P C 3 0 0 3

UNIT I INVESTMENT SETTING

9 Hours

Financial and economic meaning of Investment – Characteristics and objectives of Investment –Investment process -Types of Investment – Investment alternatives – Choice and Evaluation – Risk and return concepts - Valuation of bonds and stock.

UNIT II FUNDAMENTAL ANALYSIS

9 Hours

Economic Analysis – Economic forecasting and stock Investment Decisions – Forecasting techniques.

Industry Analysis: Industry classification, Industry life cycle – Company Analysis Measuring Earnings – Forecasting Earnings – Applied Valuation Techniques – Graham and Dodd investor ratios

UNIT III TECHNICAL ANALYSIS

9 Hours

Fundamental Analysis Vs Technical Analysis -- Dow theory - Charting methods - Chart Patterns Trend -- Trend reversals -- Market Indicators -Moving Average -- Exponential moving Average Oscillators -RSI -ROC -- MACD.

Efficient Market theory - Forms of market efficiency -weak, semi-strong, strong form - Empirical tests of market efficiency -its application.

UNIT IV PORTFOLIO CONSTRUCTION AND SELECTION

9 Hours

Portfolio analysis - Reduction of portfolio risk through diversification - Portfolio risk - Portfolio Selection - Feasible set of portfolios - Efficient set - Markowitz model - Single index model - Construction of optimum portfolio - Multi-index model.

UNIT V CAPITAL ASSET PRICING MODEL

9 Hours

Capital Asset Pricing model - Lending and borrowing - CML - SML - Pricing with CAPM - Arbitrage pricing theory—Portfolio Evaluation - Sharpe's index Treynor's index, Jensen's index — Mutual Funds — Portfolio Revision.

TOTAL: 45 HOURS

Employe bility/ Entrepreneumlip

COURSE OUTČOMES:

After completion of the course, Student will be able to

- CO1 Understand the concept of investment and identify the investment alternatives to investors
- CO2 Learn the nuances of fundamental analyses and technical analyses
- CO3 Analyze and evaluate the value of securities
- CO4 Explain how to construct an efficient portfolio
- CO5 Explore the various methods through which portfolio evaluation could be done-

REFERENCES:

- 1. Punithavathy Pandian, Analysis & Portfolio Management, Vikas publishing house PVT LTD, second edition, 2013.
- 2.V.A.Avadhani, Securities Analysis and Portfolio Management, Himalaya Publishing House, 2013.
- 3.S. Kevin, Securities Analysis and Portfolio Management, PHI Learning, 2012.
- 4. V.K.Bhalla, Investment Management, S.Chand & Company Ltd.,2012
- 5. Reilly & Brown Investment Analysis and Portfolio Management, Cengage Learning, 9th edition, 2011.
- 6. Prasannachandra, Investment analysis and Portfolio Management, Tata McGraw Hill, 2011.
- 7. Donald E.Fischer & Ronald J.Jordan, Security Analysis & Portfolio Management, PHI Learning., New Delhi, 8th edition,2011

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4 | Page

MERCHANT BANKING AND FINANCIAL SERVICES

LTPC

UNIT I MERCHANT BANKING

9 Hours

Introduction – An Over view of Indian Financial System – Merchant Banking in India – Recent Developments and Challenges ahead – Institutional Structure – Functions of Merchant Bank - Legal and Regulatory Framework – Relevant Provisions of Companies Act- SERA- SEBI guidelines- FEMA, etc. - Relation with Stock Exchanges and OTCEI- Supply Chain Financing.

UNIT II ISSUE MANAGEMENT

9 Hours

Role of Merchant Banker in Appraisal of Projects, Designing Capital Structure and Instruments – Issue Pricing – Book Building – Preparation of Prospectus Selection of Bankers, Advertising Consultants, etc. - Role of Registrars –Bankers to the Issue, Underwriters, and Brokers. – Offer for Sale – Green Shoe Option – E-IPO, Private Placement – Bought out Deals – Placement with FIs, MFs, FIIs, etc. Off - Shore Issues. – Issue Marketing – Advertising Strategies – NRI Marketing – Post Issue Activities.

UNIT III OTHER FEE BASED SERVICES

9 Hours

Mergers and Acquisitions – Portfolio Management Services – Credit Syndication – Credit Rating – Mutual Funds - Business Valuation.

UNIT IV FUND BASED FINANCIAL SERVICES

9 Hours

Leasing and Hire Purchasing - Basics of Leasing and Hire purchasing - Financial Evaluation.

UNIT V OTHER FUND BASED FINANCIAL SERVICES

9 Hours

Consumer Credit - Credit Cards - Real Estate Financing - Bills Discounting - Factoring and Forfeiting - Venture Capital.

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1 Know the necessity and importance of merchant banking and financial system

CO2 Understand the core of issue management, post issue activities and NRI Marketing

CO3 Understand the fee based financial services, credit rating and Mutual fund business valuation

CO4 Recite the financial services, in leasing and hire purchasing.

CO5 Identify the fund based financial services.

REFERENCES:

- 1. M.Y.Khan, Financial Services, Tata McGraw-Hill, 12th Edition, 2012
- 2. NalinipravaTripathy, Financial Services, PHI Learning, 2011.
- 3. Sasidharan, Financial Services and System, TMH, New Delhi, 2nd Edition, 2011.
- 4. Machiraju, Indian Financial System, Vikas Publishing House, 2nd Edition, 2010.
- 5. Hull, Risk Management and Financial Institutions, Pearson Education, 2009
- 6. Varshney P.N & Mittal D.K., Indian Financial System, Sultan Chand & Sons, New Delhi. 2007
- 7. J.C. Verma, A Manual of Merchant Banking, Bharath Publishing House, New Delhi. 1992

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MANAGERIAL BEHAVIOR AND EFFECTIVENESS

3

UNIT I DEFINING THE MANAGERIAL JOB 8 Hours

Descriptive Dimensions of Managerial Jobs - Methods - Model - Time Dimensions in Managerial Jobs -Effective and Ineffective Job behavior - Functional and level differences in Managerial Job behavior.

DESIGNING THE MANAGERIAL JOB

Identifying Managerial Talent - Selection and Recruitment - Managerial Skills Development - Pay and Rewards - Managerial Motivation - Effective Management Criteria - Performance Appraisal Measures -Balanced Scorecard - Feedback - Career Management - Current Practices.

THE CONCEPT OF MANAGERIAL EFFECTIVENESS

Definition - The person, process, product approaches - Bridging the Gap - Measuring Managerial Effectiveness - Current Industrial and Government practices in the Management of Managerial Effectivenessthe Effective Manager as an Optimizer.

ENVIRONMENTAL ISSUES IN MANAGERIAL EFFECTIVENESS **UNIT IV**

8 Hours

Challenge -Organizational Processes - Organizational Climate - Leader - Group Influences - Job Competition - Managerial Styles.

DEVELOPING THE WINNING EDGE

10 Hours

Organizational and Managerial Efforts - Self Development - Negotiation Skills - Development of the Competitive Spirit - Knowledge Management - Fostering Creativity and innovation.

COURSE OUTCOMES:

Entrefrenant PTOTAL:

45 HOURS

After completion of the course, Student will be able to CO1 Gain knowledge about appropriate style of managerial behavior.

CO2 Analyze the issues of managerial jobs.

CO3 Apply an appropriate style of managerial behavior and approach to manage people.

CO4 Evaluate how effective delegation occurs in the organizational setting CO5 Apply winning attitude, competitive spirit and creativity for success.

REFERENCES:

Career Management, S.Chand 1st edition, 2008. 1. R.M.Omkar, Personality Development and

2. Richard L. Daft, Leadership, Cengage, 1 st Indian Reprint2008.

3. Blanchard and Thacker, Effective Training Systems, Strategies and Practices Pearson 2006.

4. Joe Tidd , John Bessant, Keith Pavitt , Managing Innovation , Wiley 3rd edition, 2006.

5. Milkovich and Newman, Compensation, McGraw-Hill International, 2005.

6. Peter Drucker, Management, Harper Row, 2005.

7. T.V.Rao, Appraising and Developing Managerial Performance, Excel Books, 2000.

8. Dubrin, Leadership, Research Findings, Practices & Skills, Biztantra.

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INDUSTRIAL RELATIONS AND LABOUR WELFARE

C L 3

INDUSTRIAL RELATIONS UNIT I

7 Hours

Concepts - Importance - Industrial Relations problems in the Public Sector - Growth of Trade Unions -Codes of conduct.

UNIT II **INDUSTRIAL CONFLICTS**

12 Hours

Disputes - Impact - Causes - Strikes - Prevention - Industrial Peace - Government Machinery Conciliation - Arbitration - Adjudication.

UNIT III LABOUR WELFARE 8 Hours

Concept - Objectives - Scope - Need - Voluntary Welfare Measures - Statutory Welfare Measures -Labour - Welfare Funds - Education and Training Schemes.

INDUSTRIAL SAFETY

9 Hours

Causes of Accidents - Prevention - Safety Provisions - Industrial Health and Hygiene - Importance -Problems - Occupational Hazards - Diseases - Psychological problems - Counseling - Statutory Provisions.

WELFARE OF SPECIAL CATEGORIES OF LABOUR **UNIT V**

Child Labour - Female Labour - Contract Labour - Construction Labour - Agricultural Labour - Differently abled Labour -BPO & KPO Labour - Social Assistance - Social Security - Implications. TOTAL:

COURSE OUTCOMES:

After completion of the course, Student will be able to CO1 Understand the relationship between Employee Relations and Industrial Relations

CO2 Understand the reason for conflicts in organizational context.

CO3 Understand the various welfare measures taken up by the organization for the betterment of workers

CO4 Communicate the working conditions of workers and legal provisions related to the accidents and hazards.

CO5 Apply the various provisions of social security measures in the organization.

REFERENCES:

1. Arun Monappa, Ranjeet Nambudiri, Patturaja Selvaraj. Industrial Relations & Labour Laws. Tata McGraw Hill.2012

2. P.N.Singh, Neeraj Kumar. Employee relations Management. Pearson. 2011.

- 3. Ratna Sen, Industrial Relations in India, Shifting Paradigms, Macmillan India Ltd., New Delhi, 2008.
- 4. Mamoria C.B. and Sathish Mamoria, Dynamics of Industrial Relations, Himalaya Publishing House, New Delhi, 2007.
- 5. Srivastava, Industrial Relations and Labour laws, Vikas, 2007.
- 6. C.S. Venkata Ratnam, Globalisation and Labour Management Relations, Response Books, 2007
- 7. P.R.N Sinha, Indubala Sinha, Seema Priyardarshini Shekhar. Industrial Relations, Trade Unions and Labour Legislation. Pearson. 2004.

8. RS Dwivedi, Human relation and Organisational behavior, Macmillan, 2003.

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CORPORATE GOVERNANCE

3

UNITI FUNDAMENTALS OF CORPORATE AND GOVERNANCE 9 Hours

Understanding Corporate Governance: Corporate governance - an overview, History of corporate governance-Concept of corporations -Concept of extended view of corporate citizenship, Owners and stakeholders, Types of owners, Rights and privileges of shareholders (Fernando, 4), Ownership structures and corporate governance- Pyramids and Tunneling:- Issues of corporate control and cash flow rights- Examples from restructure proposals of Vedanta group -Need for investor protection

THEORIES AND PRACTICE OF CORPORATE GOVERNANCE

Concepts of Corporate Governance-Theory & practices of corporate governance, corporate governance mechanism and overview - land marks in emergence of corporate governance. Perspectives on Corporate Governance-Market and control model of governance chain- Global Corporate Governance Practices - Anglo-American Model - German Model - Japanese Model - Landmarks in Emergence of Corporate Governance-Board of Directors: Powerful Instrument of Governance - Types of Directors - Importance of Independent Directors

ADMINISTRATIVE AND AUDIT MECHANISM UNIT III

Board Committees and Chairman - Separation OF CEO & Board Chairman post - Nomination Committee -Board Selection - Boards Performance Evaluation- Executive Compensation - Role of Remuneration Committee - Human Side of Governance- Financial Oversight and Audit Mechanisms - Audit Committee -Disclosure mechanisms - Role of SEBI

GOVERNANCE METHODS AND RATING

9 Hours

Governance and Risk Management • Risk Management Committee - Corporate Misconduct & Misgovernance- Reasons for Corporate Misconduct - Whistle Blower's Protection - Factors Responsible for Obstructing Effective Corporate Governance Practices- Corporate Governance Rating • Standard & Poor's Corporate Governance Scores • Corporate Governance Rating Methodology(CRISIL)

GOVERNANCE ISSUES AND PRACTICES **UNIT V**

Governance of Financial Organizations & PSU's- Organizational patterns of PSU's - Powers of PSU Boards -Governance issues in Entrepreneurial Firms - Unique issues among entrepreneurial forms- Choosing Board of Directors and Venture capitalists - Role of venture capitalists and buy-outs- Corporate Governance in Practice

- Governance issues in MNC's & Joint Ventures

Employability/ Engrepreneurly

45 HOURS

TOTAL:

After completion of the course, Student will be able to

- CO1 Demonstrate a solid understating of the purpose and nature of corporations
- CO2 Evaluate different stakeholder's roles and significance in relations to corporate governance
- CO3 Explain the importance of regulation, markets and information in corporate governance
- CO4 Understand corporate governance methods and practices
- CO5 Critically assess governance concerns for individual corporation and their stakeholders

REFERENCES:

- 1. Mandal, S.K (2012). Ethics in Business and Corporate Governance, 2/e; New Delhi: McGraw Hill Education
- 2. Fernando, A.C (2012). Corporate Governance: Principles, Policies and Practices, 2/e; New Delhi:Pearson
- 3. Jain, Arun K (2010). Corporate Governance: Strategy and Ethics, New Delhi: McGraw Hill Education
- 4. Chandratre, K R and A N Navare, Corporate Governance A Practical Handbook, Bharat Law House Pvt. Ltd., 2010Edn
- 5. Cadbury, Adrian, Corporate Governance and Chairmanship: a personal view, Oxford University Press, 2003
- 6. Saleem Sheikh & William Rees, Corporate Governance & Corporate Control, Cavendish Publishing Ltd.,1995

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Master of Business Administration | E.G.S. Pillay Engineering College | Regulations 2020Approved in V Academic Council Meeting held on 18-07-2020

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SUMMER TRAINING

C

TRAINING OBJECTIVES:

Summer Training - the training report along with the company certificate should be submitted within the four weeks of the reopening date of 3rd semester. The training report should be around 40 pages containing the details of the training undergone, the departments wherein he/she was trained with duration (Chronological diary) along with the type of managerial skills developed during the training. The training report should be sent to the Controller of Examinations by the HOD, before the last working day of the 3rd semester.

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4 WEEKS

EVALUATION SCHEME.

EVALUATION SCHEME.	
Continuous Assessment	Marks
Review I	25
Review II	25
Project Evaluation	
Report	25
Internal Viva Voce	25
Total	100

Skill Douelophous

TRAINING OUTCOMES

CO1: Apply theoretical learning in practical situations by accomplishing the tasks assigned during the internship period.

CO2: Analyze the functioning of an organization and its processes.

CO3: Use their analytical and team skills practiced in the classroom to the workplace.

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ENTREPRENEURSHIP DEVELOPMENT

C

PREREQUISITE:

Basic knowledge in Management Concepts, Human Resource management, Financial management

COURSE OBJECTIVES:

- 1. To enable the students to take up self-employment by exposing them to entrepreneurial competence and environment.
- 2. To make the students understand business plan, launching of small business and management of small business.
- 3. To develop and strengthen entrepreneurial quality and motivation in students. To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.

ENTREPRENEURIAL COMPETENCE

9 Hours

Entrepreneurship concept - Entrepreneurship as a Career - Entrepreneurial Personality - Characteristics of Successful Entrepreneur - Knowledge and Skills of Entrepreneur.

ENTREPRENEURIAL ENVIRONMENT **UNIT II**

9 Hours

Business Environment - Role of Family and Society - Entrepreneurship Development Training and Other Support Organizational Services - Central and State Government Industrial Policies and Regulations - International Business.

BUSINESS PLAN PREPARATION

9 Hours

Sources of Product for Business - Prefeasibility Study - Criteria for Selection of Product - Ownership -Capital - Budgeting Project Profile Preparation - Matching Entrepreneur with the Project - Feasibility

Report Preparation and Evaluation Criteria. LAUNCHING OF SMALL BUSINESS

9 Hours

Finance and Human Resource Mobilization Operations Planning - Market and Channel Selection - Growth Strategies

- Product Launching - Incubation, Venture capital, IT startups

9 Hours

MANAGEMENT OF SMALL BUSINESS Monitoring and Evaluation of Business - Preventing Sickness and Rehabilitation of Business Units-

Effective Management of small Business.

TOTAL:

45 HOURS

FURTHER READING / CONTENT BEYOND SYLLABUS / SEMINAR: Entrepreneursh

Entrepreneurship process, SWOT

Importance of IPR in small business

COURSE OUTCOMES:

After completion of the course, Student will be able to

- Demonstrate the characteristics of successful entrepreneur.
- Apply the central and state government industrial policies in business
- CO3: Develop a business plan after studying the environment.
- CO4: Demonstrate the launching of product in market successfully
 CO5: Use the method of preventing the sickness and rehabilitation of business units

REFERENCES:

- 1. R.D.Hisrich, Entrepreneurship, Tata McGraw Hill, New Delhi, 2018.
- 2. Prasanna Chandra, Projects Planning, Analysis, Selection, Implementation and Reviews, Tata McGraw-Hill, 8th edition, 2017.
- 3. S.S.Khanka, Entrepreneurial Development, S.Chand and Company Limited, New Delhi, 2016.
- 4. Arya Kumar. Entrepreneurship. Pearson.2012
- 5. Donald F Kuratko, T.V Rao, Entrepreneurship: A South Asian perspective. Cengage Learning. 2012
- 6. Rajeev Roy, Entrepreneurship, Oxford University Press, 2nd Edition, 2011.
- 7. Mathew Manimala, Entrepreneurship Theory at the Crossroads, Paradigms & Praxis, Biztrantra, 2nd Edition, 2005
- 8. R.D.Hisrich, Entrepreneurship, Tata McGraw Hill, New Delhi, 2018.

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FINANCIAL DERIVATIVES

C

PREREQUISITES:

- 1. Accounting for decision making
- 2. Financial Management

COURSE OBJECTIVES:

- 1. To understand the basic operational mechanisms in derivatives
- 2. To learn the basic modules of financial derivatives.
- 3. To grasp the activities of Securities Market.

10 Hours

Derivatives - Definition - Types - Forward Contracts - Futures Contracts - Options - Swaps - Differences between Cash and Future Markets - Types of Traders - OTC and Exchange Traded Securities - Types of Settlement - Uses and Advantages of Derivatives - Risks in Derivatives

FORWARD AND FUTURES CONTRACT

Forward Contract- Types of forward contracts- Speculations-Specifications of Futures Contract - Margin Requirements - Marking to Market - Hedging using Futures - Types of Futures Contracts - Securities, Stock Index Futures, Currencies and Commodities - Delivery Options - Relationship between Future Prices, Forward Prices and Spot Prices.

10 Hours

Definition - Exchange Traded Options, OTC Options - Specifications of Options - Call and Put Options -American and European Options - Intrinsic Value and Time Value of Options - Option payoff, options on Securities, Stock Indices, Currencies and Futures - Options pricing models - Differences between future and 7 Hours Option contracts.

Definition of SWAP - Interest Rate SWAP - Currency SWAP - Role of Financial Intermediary- Warehousing -Valuation of Interest rate SWAPs and Currency SWAPs Bonds and FRNs -Credit Risk.

DERIVATIVES IN INDIA

Evolution of Derivatives Market in India - Regulations - framework - Exchange Trading in Derivatives -Commodity Futures - Contract Terminology and Specifications for Stock Options and Index Options in NSE -Contract Terminology and specifications for stock futures and Index futures in NSE - Contract Terminology and Specifications for Interest Rate Derivatives. **45 HOURS**

FURTHER READING / CONTENT BEYOND SYLLABUS / SEMINAR:

1. Derivatives Market

2. Commodity market - Present Situatio

Entrepreneurlp

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1: Possess good skills in hedging risks using derivatives

CO2: Understand about future contract and options CO3: Learning in depth about options and swaps

CO4: Knowing about the evolution of derivative markets

CO5: Develop in depth knowledge about stock options and index futures in NSE

REFERENCES:

- 1. John.C. Hull, "Options, Futures and other Derivative Securities", PHI Learning, 9th Edition, 2012.
- 2.S.L.Gupta, "Financial Derivatives Theory, Concepts and Practice", Prentice Hall Of India, 2011.

3. Sundaram Janakiraman, "Derivatives and Risk Management", Pearson Education 2011

- 4. Keith Redhead, "Financial Derivatives An Introduction to Futures, Forwards, Options and SWAPs", PHI
- 5. Stulz, Risk Management and Derivatives, Cengage Learning, 2nd Edition, 2011.

6. Varma, Derivatives and Risk Management, 2nd Edition, 2011.

- 7. N.R. Parusuraman, Fundamentals of Financial Derivatives, Wiley India Edition 2009
- 8. David Dubofsky Option and Financial Futures Valuation and Uses, McGraw Hill International Edition. 1992.

9. Website of NSE, BSE.

10. Website References http://www.himpub.com/documents/Chapter723.pdf

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ORGANISATIONAL THEORY, DESIGN AND DEVELOPMENT

3

PREREQUISITE:

Organisational Behavior and Human Resource Management COURSE OBJECTIVES:

- 1. To facilitate students to understand the organizational change process.
- 2. To enable students to understand organization development and Interventions.

3. To help students understand Change Management Strategies.

UNITI ORGANISATION & ITS ENVIRONMENT

8 Hours

Meaning of Organization - Need for existence - Organizational Effectiveness - Creation of Value - Measuring Organizational Effectiveness - External Resources Approach, Internal Systems Approach and Technical approach - HR implications.

UNIT II ORGANISATIONAL DESIGN

15 Hours

Organizational Design - Determinants - Components - Types - Basic Challenges of design - Differentiation, Integration, Centralization, Decentralization, Standardization, Mutual adjustment- Mechanistic and Organic Structures- Technological and Environmental Impacts on Design- Importance of Design - Success and Failures in design - Implications for Managers.

ORGANISATIONAL CULTURE UNIT III

Understanding Culture - Strong and Weak Cultures - Types of Cultures - Importance of Culture - Creating and Sustaining Culture - Culture and Strategy - Implications for practicing Managers.

ORGANISATIONAL CHANGE

6 Hours

Meaning - Forces for Change - Resistance to Change - Types and forms of change - Evolutionary and Revolutionary change - Change process -Organization Development - HR functions and Strategic Change Management - Implications for practicing Managers.

ORGANISATION EVOLUTION AND SUSTENANCE **UNIT V**

Organizational life cycle - Models of transformation - Models of Organizational Decision making -Organizational Learning - Innovation, Intrapreneurship and Creativity-HR implications.

TOTAL:

45 HOURS

FURTHER READING / CONTENT BEYOND SYLLABUS / SEMINAR:

1.Fear of Change, Formal Culture

2.Unfreezing change, Role of Change agents

Employe filt/Entrepreneunly

COURSE OUTCOMES:

After completion of the course, Student will be able to

CO1: Analyze the environmental forces that influence organization.

CO2: Apply the relationship among organizational change, redesign, an organizational effectiveness

CO3: Develop skills for understanding the impact of organizational culture on organizational and inter organizational relationships.

CO4: Apply the various change models during the change process.

CO5: Understand, predict and influence organizational design to innovative business strategies and practices.

REFERENCES:

- 1. Robert A Paton, James McCalman, Change Management, "A guide to effective implementation", Response Books, 2012.
- 2. Richard L. Daft, "Understanding the theory & Design of Organisation", Cengage Learning Western, 10 Edition2012.
- 3. Thomson G. Cummings and Christopher G. Worley, "Organisational development and Change", Cengage learning, 9th edition 2011.
- 4. Gareth R. Jones, "Organizational Theory, Design & Change", Pearson Education, 6 Edition 2011. 5. Bhupen Srivastava, Organisational Design and Development: Concepts application, Biztantra, 2010.
- 6. Adrian Thorn Hill, Phil Lewis, Mike Millmore and Mark Saunders, "Managing Change -A Human Resource Strategy Approach", Wiley, 2010.
- Robbins, "Organisation Theory; Structure Design & Applications", Prentice Hall of India, 2009.
- 8. Hodge, Anthoy& Gales, "Organization theory", 5th Edition, Prentice hall 2003.

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